

# HOW TO TEST YOUR POOL PHONE

## 4 Simple Steps to Test Your Pool Phone:

1. Initiate a call from your emergency pool phone.
2. Tell the answering operator you are performing a test and ask if they can hear you well.
3. Ask the operator if they can identify your location. For ADA compliance, the most important requirement is that the emergency operator answering the call must be able to determine the exact location of the caller without the caller telling them. If the operator cannot, the phone is not ADA compliant\*.
4. If your phone does not work, contact an emergency pool phone specialist as soon as possible to assess the problem and provide a customized solution. If you are a Kings III customer, full maintenance is likely included in your service package, so please do not hesitate to call.

**IMPORTANT TO NOTE:** In some instances for phones that are programmed to call direct to 911, a fee may be charged for initiating a phone call for non-emergency purposes if the authority in that jurisdiction deems the non-emergency calls occur too frequently. Kings III recommends, where applicable, to utilize automatic self-testing equipment in conjunction with periodic manual tests.

What if it were YOUR child? See the [Kings III difference](#).

More Pool Phone FAQs [here](#).

\* If the building facility or parking lot was built or renovated after July 1994, any phone(s) installed must meet ADA requirements. Complete ADA regulations may be found at the U.S. Department of Justice website, [www.usdoj.gov](http://www.usdoj.gov)

